

**Joe Walsh PilgrimTours Limited  
(In Provisional Liquidation)**

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Please reply to:  
**Joe Walsh PilgrimTours Limited  
(In Provisional Liquidation)  
c/o KPMG, 1 Stokes Place,  
St. Stephen's Green, Dublin 2**

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13 May 2021

Dear Sir/Madam

**Joe Walsh PilgrimTours Limited (In Provisional Liquidation) (“The Company”)**

As you may be aware, Eamonn Richardson and I were appointed Joint Provisional Liquidators of the Company on 28 April 2021 by Order of the High Court.

I am writing to you in relation to your booking with the Company.

We want to inform you that monies paid to date in respect of your booking may be protected by a Total Payment Protection (TOPP) policy number JWPL/TOPP/18/01 provided by Travel & General Insurance Services Limited (T&G) (registered number 02527363) and underwritten by Hiscox SA (reference number RCS Luxembourg B217018). T&G is authorised and regulated by the Financial Conduct Authority (number 304788) and Hiscox SA is a regulated insurance company registered in Luxembourg with the Trade and Company Register.

T&G will administer the claims handling and refunds process.

If your booking was paid by debit card, you will need to seek a refund from your card issuer. Please follow the guidance provided in the enclosed letter relating to chargebacks.

If your booking was paid by credit card and the total value of the charge was less than £100, you will need to seek a refund from your card issuer. Please follow the guidance provided in the enclosed letter relating to chargebacks.

If your booking was paid by credit card and the total value of the charge was greater than £100, you will need to seek a refund from your card issuer. Please follow the guidance provided in the enclosed letter relating to credit card payments.

If your booking was paid by any other method, then you can submit a claim via the e-claims portal at <https://protectclaims.com/joewalshstours>.

In addition, please find enclosed documentation that relates to your booking. This documentation will be required when you submit your claim to T&G.

For any claim related query or assistance with your claim, email [claim@protectclaims.com](mailto:claim@protectclaims.com)

If you require further documentation to progress your claim, please email [queries.joewalshpilgrimtours@kpmg.ie](mailto:queries.joewalshpilgrimtours@kpmg.ie).

Yours faithfully,

**For and on behalf of  
Joe Walsh PilgrimTours Limited  
(In Provisional Liquidation)**



Andrew O'Leary  
*Joint Provisional Liquidator*

*Please reply to: Joe Walsh PilgrimTours Limited (in Provisional Liquidation),  
c/o KPMG, 1 Stokes Place, St. Stephen's Green, Dublin 2  
Registered Address: 143 Lower Baggot Street, Dublin 2, Dublin, D02PH39  
Directors: Barry Walsh, Margaret Walsh and David Ronan Walsh  
Company No. 89849*

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